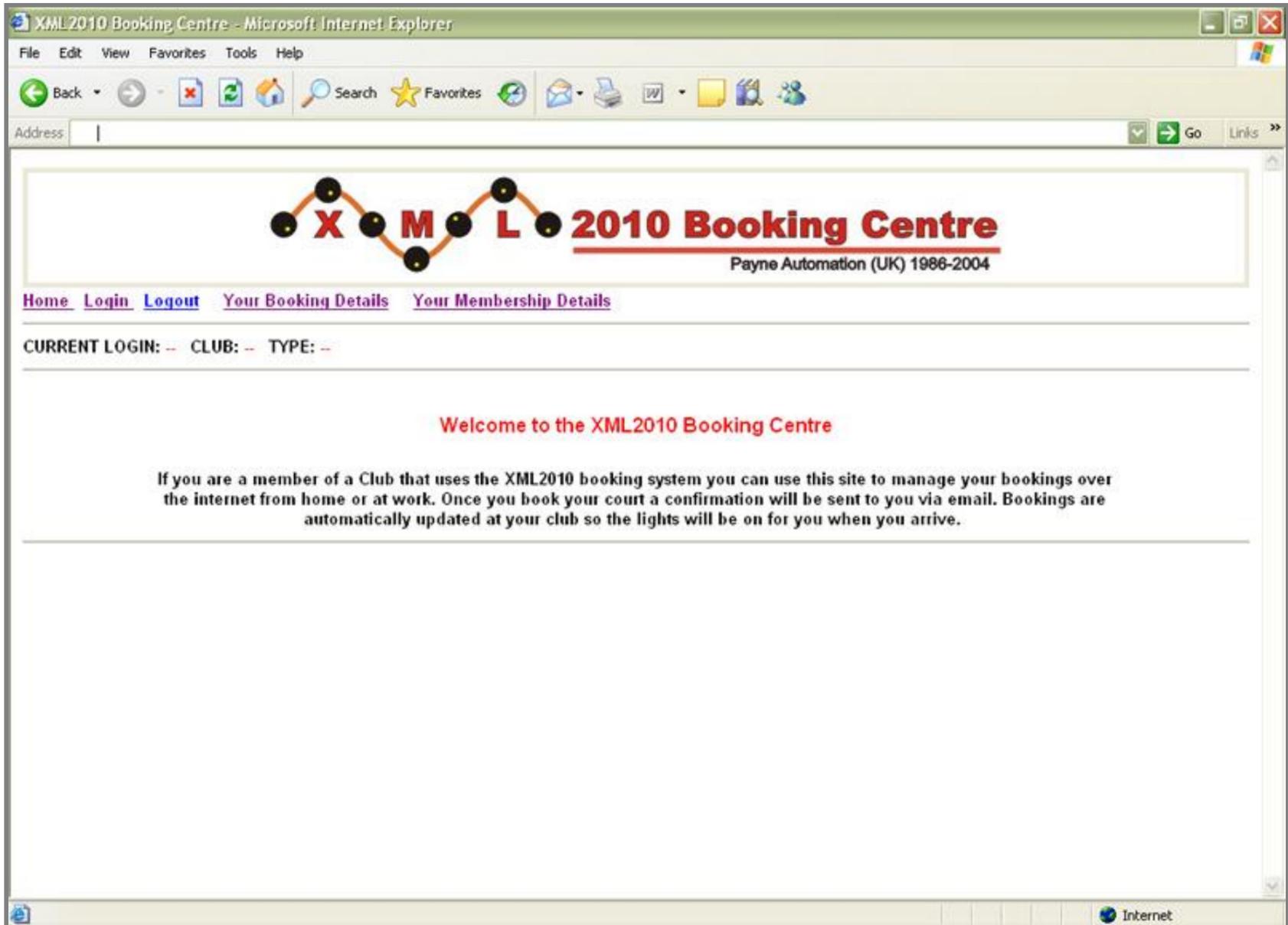




# XML2010 COURT BOOKING SYSTEM

## ACCESSING THE ONLINE BOOKING CENTRE



1. Click on the relevant link on your club's website to access the welcome page for the XML2010 Booking Centre (above).
2. Then click on the "Login" link to access your personal booking account.
3. Enter your username and password in the form that appears (below) and then click on "Access your online booking account".

**XML2010 Booking Centre** Login Area. Please enter your username and password.

Username / Number

Password

**If you do not have a username and password, please contact your club.**

4. Once you have successfully logged in, click on the appropriate button to view the availability of the court you are interested in. To get an overview of all the courts, click "All Courts".

**View/Book:**



# XML2010 COURT BOOKING SYSTEM

## THE ONLINE COURT BOOKING PAGE

1. Choose the week you are interested in (the current week is selected by default). The dates signify the beginning of the week.

2. Each court has a grid showing the days of the week (on the left) and the times for each booking session (at the top).

3. Line up the day that you want with the time that you want. The square where both meet represents the desired booking session.

XML2010 Booking Centre - Microsoft Internet Explorer

Address: http://82.70.215.81/XML2010/book2010.dll/http?source=NONE&inpath=e%3A%5Cxml2010&servername=82.70.215.81&startpoint=1&finishpoint=10000&wherefrom=r

### XML 2010 Booking Centre

Payne Automation (UK) 1986-2004

Home Login Logout Your Booking Details Your Membership Details

CURRENT LOGIN: demonstration CLUB: -- TYPE: Squash :- (Current Credit is £25.00 )

View/Book: All Courts Court 1 Court 2 Court 3 Court 4 Court 5

Click date buttons to see bookings in that week - Week Selected: Mon 01 Aug 05 to Sun 07 Aug 05

This Week 01/08/05 (+1) 08/08/05 (+2) 15/08/05 (+3) 22/08/05 (+4) 29/08/05 (+5) 05/09/05 (+6) 12/09/05

Key: Low ( 100 ) left High ( 100 ) left Booked (BK) Not Available Your Bookings (YB)

1	7:00 AM	7:45 AM	8:30 AM	9:15 AM	10:00 AM	10:45 AM	11:30 AM	12:15 PM	1:00 PM	1:45 PM	2:30 PM	3:15 PM	4:00 PM	4:45 PM	5:30 PM	6:15 PM	7:00 PM	7:45 PM	8:30 PM	9:15 PM	10:00 PM	10:45 PM	
Mon.01.Aug.05																							
Tue.02.Aug.05					£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£3.00	£3.00	£3.00	BK	BK	BK	BK	£2.00	
Wed.03.Aug.05	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£3.00	£3.00	£3.00	£3.00	£3.00	£3.00	£2.00	£2.00	
Thu.04.Aug.05	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£3.00	£3.00	£3.00	£3.00	£3.00	£3.00	£2.00	£2.00	
Fri.05.Aug.05	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£3.00	£3.00	BK	BK	BK	BK	£2.00	£2.00	
Sat.06.Aug.05	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	BK	BK	BK	BK	BK	BK	
Sun.07.Aug.05	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	£2.00	BK	BK	BK	£2.00	BK	BK	BK	BK	

2

7:15 AM	8:00 AM	8:45 AM	9:30 AM	10:15 AM	11:00 AM	11:45 AM	12:30 PM	1:15 PM	2:00 PM	2:45 PM	3:30 PM	4:15 PM	5:00 PM	5:45 PM	6:30 PM	7:15 PM	8:00 PM	8:45 PM	9:30 PM	10:15 PM	11:00 PM	
Mon.01.Aug.05																						

4. The key above the grids indicates what each colour means. It also tells you how many low and high peak courts you are allowed.

5. If the court is available, then a booking price tag will appear. Click on the price to book that court.

6. When you click on a court price tag, a booking confirmation screen appears. You then review the details and confirm.



# XML2010 COURT BOOKING SYSTEM CONFIRMING YOUR ONLINE BOOKING

1. When you click on a court price tag, the page below appears. This page shows the information regarding the selected booking session.

The screenshot shows a web browser window titled "XML2010 Booking Centre - Microsoft Internet Explorer". The address bar shows a URL with parameters for booking confirmation. The page header features the XML2010 logo and the text "2010 Booking Centre" and "Payne Automation (UK) 1986-2004". Navigation links include Home, Login, Logout, Your Booking Details, and Your Membership Details. The user is logged in as "demonstration" with a current credit of £25.00. A "View/Book:" section has buttons for All Courts, Court 1, Court 2, Court 3, Court 4, and Court 5. The main content area displays "Evening Booking" for "Court 1 on Thursday 04 Aug 2005 at 7:00 PM" for a price of £3.00. Below this, user details are shown: User Name: Guest Account, email address: guest@guestaccount, Member Type: Full Adult, Current Credit: £25.00, Court Price: £3.00, and Credit after this booking: £22.00. A "Book Facility" button is present, with a note: "After making your booking you will be sent a confirmation via the email shown above. If the email address is not the correct one you may change it here. Any changes will be saved for the next time." The footer of the page reads "Payne Automation (UK) - XML2010 Developers".

2. The system sends a booking confirmation once the booking is made. You are able to type in the email address that you wish it to be sent to in the field provided, if it is not already there.
3. Look through the details and make sure it is the correct booking session. If it is, click on "Book Facility" to confirm the booking.
4. When this page appears, you have 2 minutes to confirm the booking. During these two minutes, the selected booking session cannot be booked by anyone else. If the booking is not confirmed before the 2 minutes are up, then you will need to go back to the previous page to re-select the desired booking.
5. If you do not have sufficient credit in the system, you will not be able to confirm a booking. An "Insufficient Credit" message will appear to inform you that this is the case.



# XML2010 COURT BOOKING SYSTEM

## CANCELLATIONS & EDITING YOUR DETAILS

At the top of each page of the XML2010 Online Booking Centre, there are links to view both your booking details and your membership details (see image below).



### CANCELLATIONS

1. When you click on “Your Booking Details”, you will be presented with a list of your current bookings with information on each one (see below).

Facility	Date	Time	Price	Type	
Court 4	Fri 05 Aug 05	05:30 PM	£3.00	P1	<a href="#">Cancel</a>
Court 4	Fri 05 Aug 05	04:45 PM	£2.00	OP1	<a href="#">Cancel</a>
Court 1	Wed 10 Aug 05	06:15 PM	£3.00	P1	<a href="#">Cancel</a>
Court 2	Tue 16 Aug 05	01:15 PM	£2.00	OP1	<a href="#">Cancel</a>

2. To cancel a court booking, click on the “Cancel” link that corresponds to the booking session you wish to cancel. The booking will be cleared, and your account will be credited with the refund (if a refund applies).

### CHANGING YOUR CONTACT DETAILS AND PASSWORD

1. By clicking on “Your Membership Details”, you enter a page where you can edit your contact details and change your password (see below).

**User Account - view and update**

**User Name**      Guest Account

**email address**     

**Address 1**     

**Address 2**     

**Address 3**     

**Address 4**     

**Address 5**     

**New password**       Please do not cut and paste the password.

**Repeat password**       If you do you may replicate an error and lose access to the system.

**Comments about changes**

2. When you have made the changes in the fields provided, click on “Submit Changes” to update the system.